

#### Health Department

# Environmental Health Services Division Healthy Homes Rental Inspection Program

2400 Troost Avenue, Suite 3600 Kansas City, Missouri 64108

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# Healthy Homes Rental Inspection Program FAQ's

# What is the Healthy Homes Rental Inspection Program?

The Healthy Homes Rental Inspection Program provides regulations for minimum health and safety standards in rental housing in Kansas City, Mo. The Program was brought forward by the community in the form of an initiative petition, passing at 57% the vote of the people on Tuesday, August 7<sup>th</sup>, 2018.

# Do I have to register my property and get a permit too?

Yes, all landlords are required to register their rental properties and will need to obtain a Healthy Homes Rental Inspection Permit too.

# What's the cost associated to obtain a permit?

- Initial Application Fee \$20 (one-time fee, per address)
- Annual Permit Fee \$20 per unit; averages \$1.66 per month to the landlord
- Initial Inspection no charge

# I own my house; will it need an inspection?

No. This program is only for rental housing.

#### How do I file a complaint?

There are several ways to file a complaint with the Health Department. You may call the City's Action Center (3-1-1), call the Healthy Homes Rental Inspection Program (816-513-6347), or walk-in to the Program located at 2400 Troost Ave, Suite 3600 to file a complaint.

#### Will this ordinance raise my rent?

There is no fee associated with this ordinance to tenants. Total annual permit fee assigned to landlord averages \$1.66 per month.

# As a tenant, if I have a complaint will I have to pay a fee?

No. There are no fees due from the tenant to the City.

#### What will be required?

All landlords of rental housing units in Kansas City Missouri will be required to obtain a valid permit through the Kansas City Health Department.

# Does the permit expire?

Yes. The permit expires December 31 of every year and must be renewed by January 1.

# What do the fees pay for?

All fees will be used to run the Healthy Home Rental Inspection Program. Any additional funding collected will be used towards emergency tenant relocation services and lead remediation.

#### What about the reinspection fee?

If a violation is found that requires follow-up, there is a fee associated to cover the cost of the follow up inspection. The cost is \$150 for the first unit and \$100 for any additional units per inspection, assigned to the landlord during that visit.

# Can someone come and check my rental house right now?

The Healthy Homes Rental Inspection Program is currently taking complaints on rental housing unit and is working to schedule complaint investigations.

# I am not a slumlord. Why is the City doing this?

This ordinance is in place to establish minimum environmental health and safety standards for rental housing.

#### I rented a residential property for less than 30 days. Will this affect me?

No. The ordinance only applies for rental agreements that are more than 30 days.

#### If I file a complaint, can my landlord retaliate against me?

No. This ordinance prohibits retaliation against tenants for filing complaints. If retaliation occurs, landlords will jeopardize the ability to have a permit for the rental unit.

# If a violation occurs because of tenant living conditions, will the landlord be held responsible?

No. A violation will be documented and reported to the landlord, but no action taken, or fees will be assessed.